

## **Sellindge Surgery Patient Survey 2014-2015 Report**

This year's patient survey was about medication wastage; we asked our patients to complete a quick survey to show how much they know about medication wastage and to answer a few questions about their medication repeat list.

On our recent patient survey we received an overall response of 134 surveys. Overall, the survey shows that our patients understand the amount of wastage that happens within surgeries when patients over order their medications. 95% of patients said that they understood that if they returned unwanted medication to the surgery that they knew it would have to be destroyed. 5% of people said that they did not know this.

90% of patients said that they order regular repeat medication and 10% of patients said they do not. 95% of patients said that they order their regular repeat medication once a month and 5% of patients said that they order their regular repeat medication twice a month.

We asked patients if they had medication on their repeat list that they no longer take, 7% of patients said that they do and 93% of patients said they don't.

Some of the comments we received were:

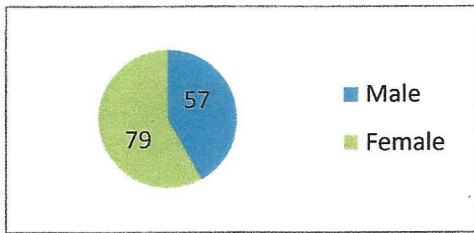
'I order my medication more than twice a month'

'I order my medication less than twice a month'

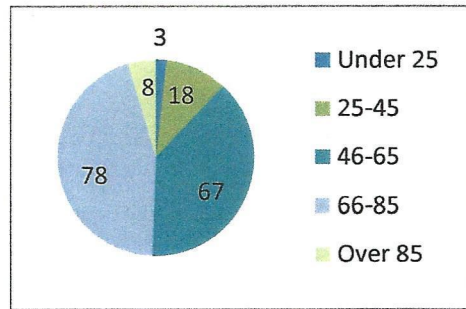
'If I returned unwanted medication, would it still be destroyed even if it was in date and wasn't open when I returned it?'

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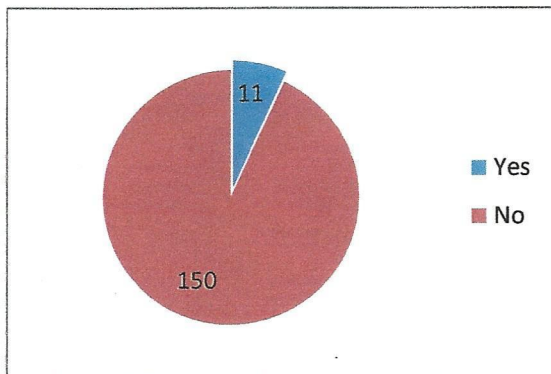
Male/ Female



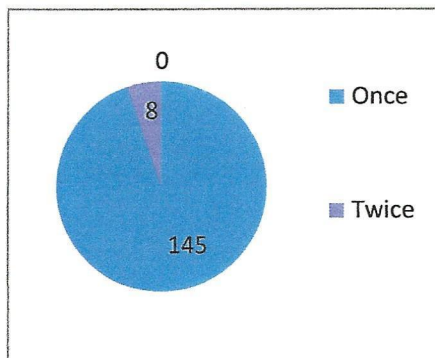
Age



Have you got items on your repeat list that you no longer take?

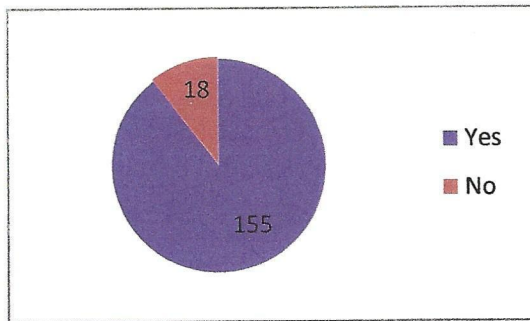


How many times each month do you put in an order for medication?

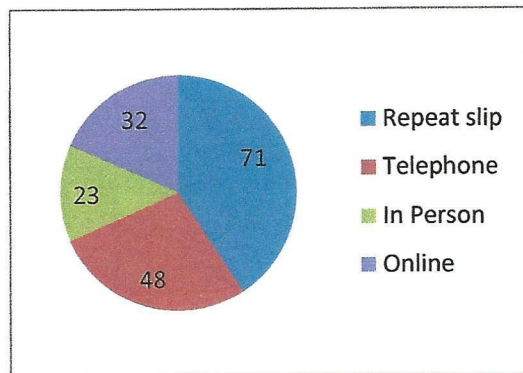


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Do you take regular medication?



How do you order your medication?



Are you aware that all unwanted medication that is returned to the surgery has to be destroyed?

