



# Sellindge Surgery Newsletter

## Welcome to the Autumn Edition of the Sellindge Surgery Newsletter

**Main Road  
Sellindge  
TN25 6JX**

Tel: 01303 812180

Email addresses:

**Administration**

sellindge.surgery@nhs.net

**Dispensary**

sellindgedispensary@nhs.net

**Reception**

sellindgereception@nhs.net

Or visit our website:

www.sellindgesurgery.nhs.uk

### *Surgery Closures Reminder*

**The Autumn/Winter  
PLT (Practice closed  
for training)  
Dates are as  
below:**

**Wednesday 9th  
September**

**Wednesday 14th  
October**

**Thursday 19th  
November**

**On these days the sur-  
gery will re-open at  
08.00am the next day**

**In case of a medical  
emergency when we  
are closed please call  
999, or for non—urgent  
advice please call 111**

The last few months have been very difficult and challenging for us all, whether you have been shielding or self-isolating or working, albeit differently.

There will be people who have lost their jobs, parents becoming teachers and there has also been sadness and grief for those we have lost.

Our main aim has always been to keep you safe when visiting us.

We are currently offering a telephone triage appointment system and if a Dr feels he needs to assess you in the surgery an appointment will be made, we request you wear a face mask

Our doors remain closed at present and we have a buzzer intercom system allowing us to keep both staff and patients safe.

We would like to thank you all for your patience and understanding during the recent months where we have all had to adapt to a totally different way of working. We were inundated with volunteers offering to deliver prescriptions to the elderly, vulnerable and those who have been shielding and we cant thank you all enough.

## Are you are eligible for a flu Vaccination? If so please speak to a member of our reception team



### Who should have the flu vaccine?

- 65 years and over
- Under 65 with certain medical conditions
- Are pregnant
- Are living in a care/residential home
- Are a registered carer

<https://www.nhs.uk/conditions/vaccinations/who-should-have-flu-vaccine>

*Please check the above link  
to see if you qualify*

### Our flu clinic dates are:

#### **Under 65 years of age**

*Saturday 26th September*

*Wednesday 7th October*

*Tuesday 20th & 27th October*

#### **Over 65 years of age**

*Saturday 19th September*

*Wednesday 23rd & 30th September*

*Saturday 10th, 24th & 31st October*

*Wednesday 14th, 21st & 28th October*

*Wednesday 4th & 11th November*

# Patient Access

Don't forget you can register for our online service Patient Access. This will allow you to order repeat prescriptions & book routine appointments all from your smartphone, computer or tablet.

To register for this service please attend the surgery with a form of photo identification, and proof of address, once you have completed your registration form you will receive a PIN document to access this service. You can pre-register online but you will still need to attend the surgery within three months to complete the registration process.

If you would like to view your medical records you can access this via Patient Access but please note it can take up to **four weeks** to process this request.

**For more information please ask at**



**As of the 1st September 2020 the Dispensary's opening hours are:**

Monday	0830 - 1200	1400 - 1800
Tuesday	0830 - 1200	1400 - 1800
Wednesday	0830 - 1300	<b>Closed</b>
Thursday	0830 - 1200	1400 - 1800
Friday	0830 - 1200	1400 - 1800



## NEW WEBSITE

Our new website is now live. Please check it out: We have introduced an electronic consultation service (e-consult) where you can get advice for your problem from a Nurse or GP

You will get a response before the end of the next working day or sooner

<https://www.sellindgesurgery.nhs.uk>



## Patient Participation Group (PPG)

The practice has an established Patient Participation Group. A PPG enables patients to get involved with our GP practice and to help and improve it. The group is made up of patients registered at the practice, and members of staff also attend the meetings. This means we can work together to make sure patients are put first and can influence any decisions that are made about healthcare and services.

We are still seeking patients to join our PPG. If you are interested please email us on [sellindge.surgery@nhs.net](mailto:sellindge.surgery@nhs.net)



## AccuRX Messaging Service

We have introduced a new service where the Doctors can now send you a text message about your medical care. Our administration team can also inform you of any upcoming clinic changes. The dispensary can inform you if you have a prescription awaiting collection.

These messages can contain private and sensitive information so please ensure we have your **up-to-date contact details**. If you would prefer to opt out of receiving texts please inform reception